

PaymentExpress®

GOVERNMENT PAYMENTS SIMPLIFIED



Future-Ready Government Payment Platform

Grant Street Group delivers secure, compliant revenue and payment solutions purpose-built for state and local government. Its PaymentExpress platform provides seamless, reliable, future-ready government payments across every channel, fully integrated with core government revenue systems. As a Level 1 PCI-compliant provider, PaymentExpress helps agencies reduce e-check returns by more than 75% and maintains an average credit card chargeback rate of just 0.005%—an industry-leading benchmark.

PaymentExpress is trusted by high-volume jurisdictions nationwide and performs at scale while simplifying operational complexity for agencies and the residents they serve.

For more than a decade, PaymentExpress has helped counties and states navigate their highest-volume, most complex collection seasons, from property tax deadlines to motor vehicle renewals.



ePayments

PaymentExpress provides seamless payments from any device ensuring a swift and smooth experience for every customer. The platform was crafted to cater to any customer, regardless of their location or preferred device.



In-Person Payments

PaymentExpress offers secure, touch-free payment devices that support the acceptance of credit cards, PIN debit cards, EMV, contactless (tap-to-pay), and digital wallets and are fully compliant with PCI DSS standards. We encrypt all POS transactions using Point-to-Point-Encryption, or P2PE, the highest standard of POS data protection.



Digitization Services

PaymentExpress helps clients digitize services such as form and application submission. Form management enables clients to tailor forms for a variety of needs, and offers the flexibility to integrate these forms within PaymentExpress or a client-specific website. Each form has an unlimited number of actions associated with it, such as:

- Document uploads
- Signature capture
- Sending emails
- Third-party integrations
- Authentication and more

Supported Digital Wallets



CONTACT US

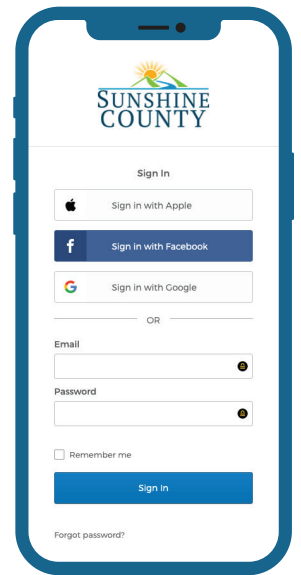
(412) 391-5555
SalesInquiries@GrantStreet.com



PaymentExpress®

Seamless Login

In an era of profile password exhaustion and digital adoption, PaymentExpress allows customers to securely log in using either their Google or Facebook accounts. Customers also have the ability to create a unique username and password combination. PaymentExpress also supports single sign-on for our back-office client users.



Customer Profile

Customer profiles enable users to store card or bank account details for future payments securely. For motor vehicle agency clients, users can associate their vehicles and accounts with their profile to conveniently manage these aspects in one place. Profiles provide a comprehensive view of past transactions, allowing users to track payment history. Users can access digital forms submitted through the profile, centralizing their interaction within one dashboard.



Scheduled Payments: Flexible scheduled payments allow users to customize when and how they pay.



E-Billing and Notifications: Payers receive email reminders in advance of the scheduled payment and can pause or cancel at any time.



IVR: Our robust IVR payment channel enables customers to pay over the phone in a secure, PCI compliant environment.



Duplicate Payment Prevention: PaymentExpress utilizes proprietary duplicate payment prevention software to identify inadvertent duplicate payment requests.

Shared Checkout

PaymentExpress can process a diverse range of transactions within a single shopping cart. This is particularly beneficial for multi-department clients or various functions within a department seeking to use shared customer profiles and shopping carts. Our multi-department setup seamlessly accommodates scenarios where a customer, under a single payer profile, can efficiently pay for a variety of items. This streamlined approach simplifies the user experience and enhances efficiency for clients with diverse transaction needs.



Data Insights

Designed to help clients make informed decisions, Data Insights visualizations provide enhanced visibility into customer behavior regarding online payments, mobile device usage, office visit frequency, and overall customer interaction with your services.